

Service Coordination & Community Inclusion



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People with IDD should live independently, make choices, and be fully included in community life.

Olmstead Decision (1999): People with disabilities have the right to live and receive services in the most integrated setting possible.



Why Inclusion Matters

- Improves quality of life
- Supports independence
- Encourages social connection
- Promotes dignity and belonging



HCBS Settings Rule

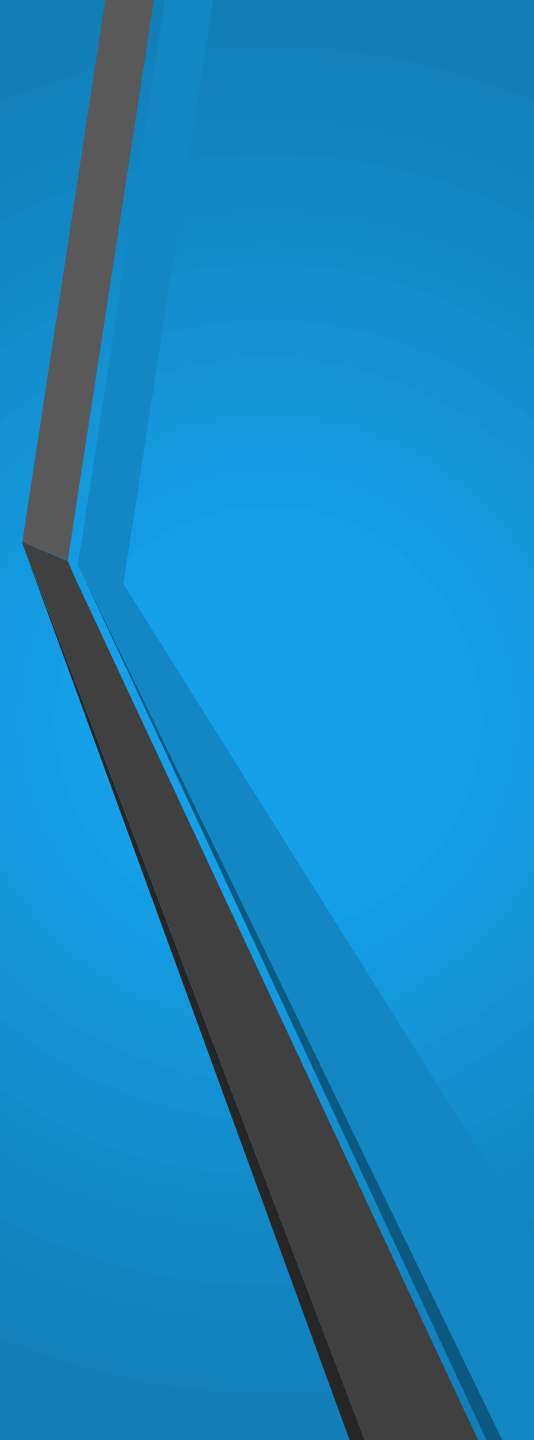
Requires housing and services to support:

- Independence

- Choice

- Privacy

- Community participation



What is Service Coordination?

A person-centered approach that connects individuals to housing, services, and community resources.

Effective Service Coordination Includes

- Multiple provider partnerships

- Clear referral pathways

- Documented agreements

- Ongoing support planning



Common Gaps Identified

Weak or unclear service
models

Limited partnerships

Lack of formal agreements

Over-reliance on single
providers

Community Inclusion in Practice

- Access to transportation

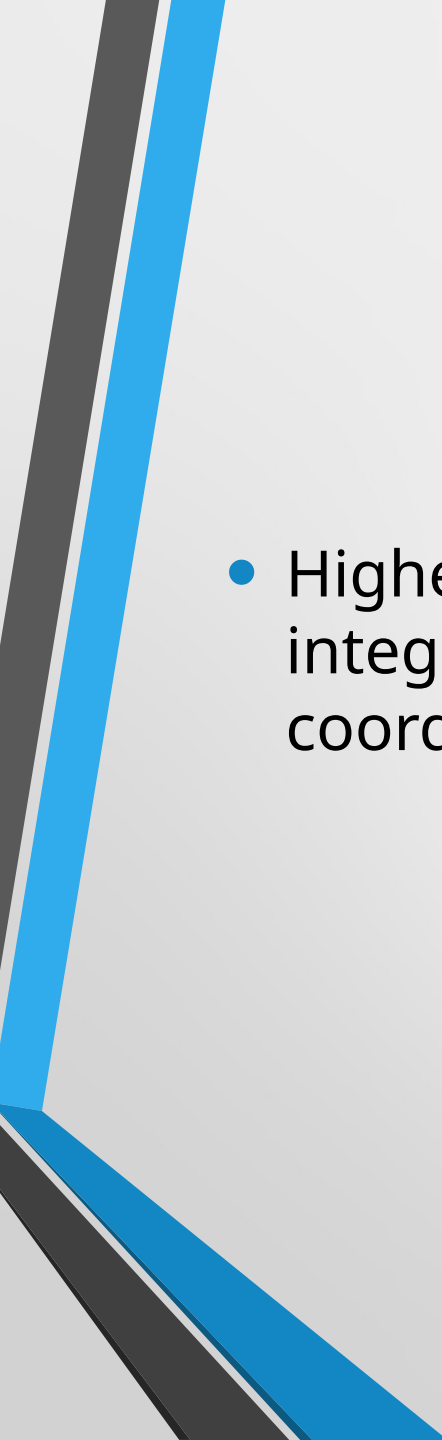
- Walkable neighborhoods

- Jobs, education, and amenities nearby

- Opportunities for engagement

Common Inclusion Challenges

- Limited transit options
- Isolation from amenities
- Clustering of IDD units
- Lack of clear integration strategies



Project Review Insights

- Higher scoring projects showed strong integration, partnerships, and clear service coordination.

Design Supports Inclusion

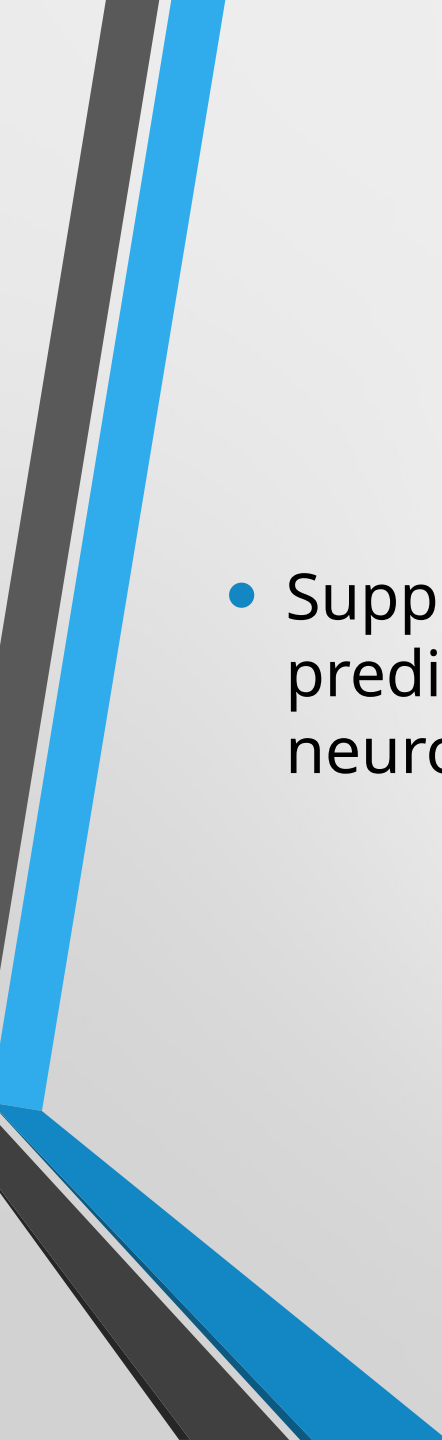
- Thoughtful design improves independence and accessibility for people with diverse needs.





Key Design Standards

- Universal Design
- Inclusive Design
- Section 504 Accessibility
- Neuro-inclusive Design
- Green & Efficient Design



Neuro-Inclusive Design

- Supports sensory needs, safety, routine, and predictability for individuals with autism and other neuro-diversities.

No One-Size-Fits-All

- Housing and services must reflect the unique needs, preferences, and goals of each individual.

Key Takeaways

- Inclusion must be intentional and measurable
- Strong service coordination is essential
- Community access drives better outcomes
- Design plays a critical role in independence